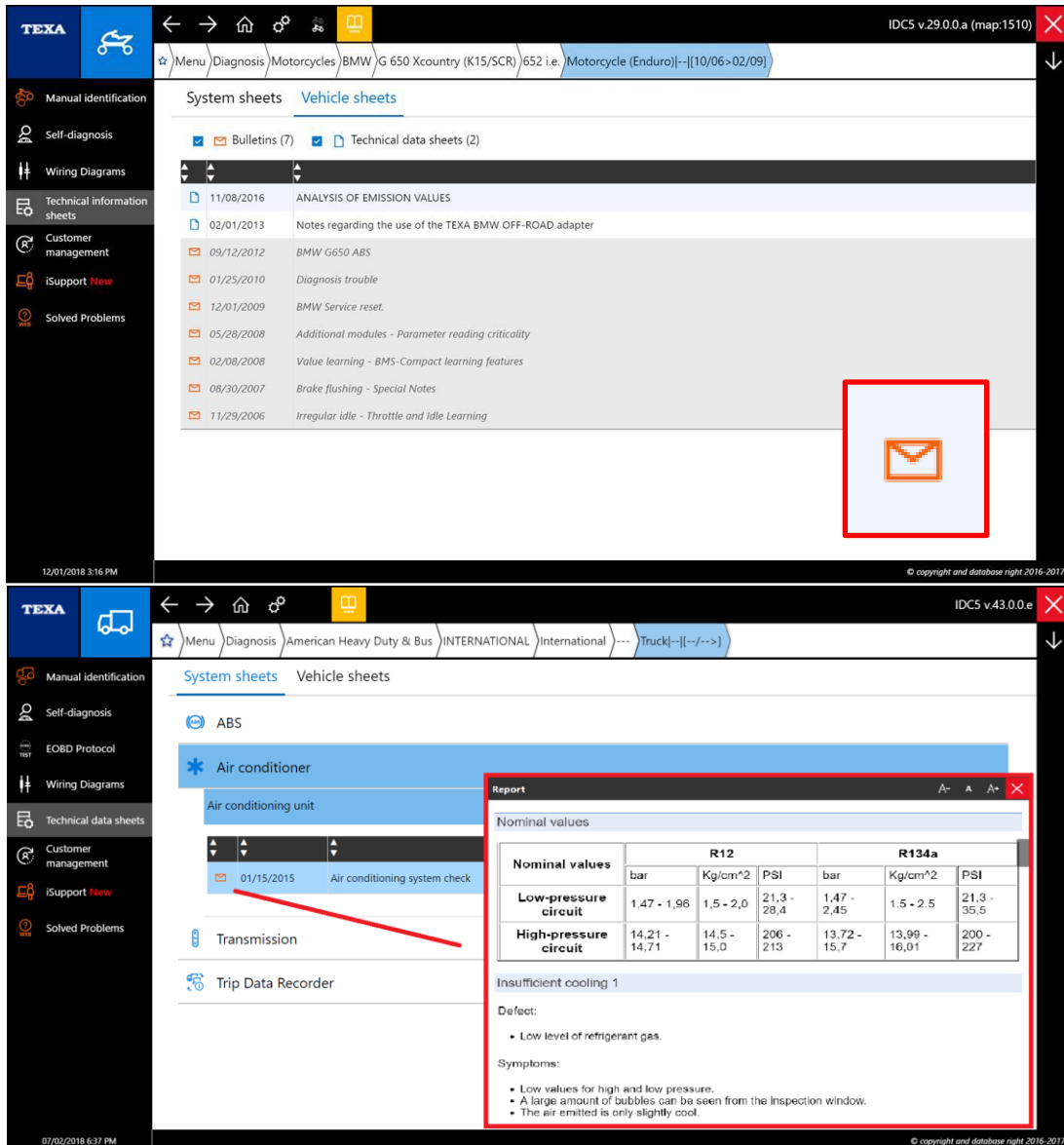


WHAT'S THE TEXAINFO?

1. Technical Bulletins
2. Troubleshooting
3. iSupport

1. Technical Bulletins

Technical Bulletins are additional diagnostic information available to the customer within the technical information sheets. The “faded” documents are those available with the texainfo subscription, the others are available to every customer. The files are faded if the texainfo is not active.



The screenshot displays the TEXA software interface. The top navigation bar shows the breadcrumb path: Menu / Diagnosis / Motorcycles / BMW / G 650 Xcountry (K15/SCR) / 652 i.e. / Motorcycle (Enduro) / --[[10/06>02/09]]. The left sidebar contains various diagnostic tools, with 'iSupport New' highlighted. The main content area is titled 'System sheets' and 'Vehicle sheets', showing a list of technical bulletins. One bulletin, dated 01/15/2015, is titled 'Air conditioning system check' and is highlighted with a red box. A red arrow points from this bulletin to a 'Report' window that is open over the main content. The report window displays nominal values for R12 and R134a refrigerants, along with a list of symptoms and defects.

Nominal values	R12			R134a		
	bar	Kg/cm ²	PSI	bar	Kg/cm ²	PSI
Low-pressure circuit	1,47 - 1,96	1,5 - 2,0	21,3 - 28,4	1,47 - 2,45	1,5 - 2,5	21,3 - 35,5
High-pressure circuit	14,21 - 14,71	14,5 - 15,0	206 - 213	13,72 - 15,7	13,99 - 16,01	200 - 227

Insufficient cooling 1

Defect:

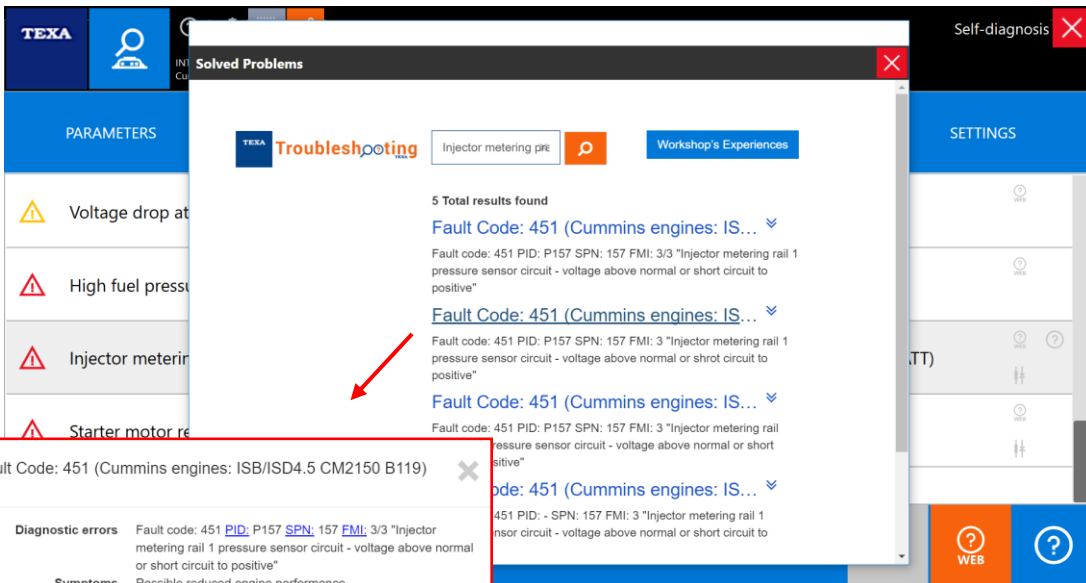
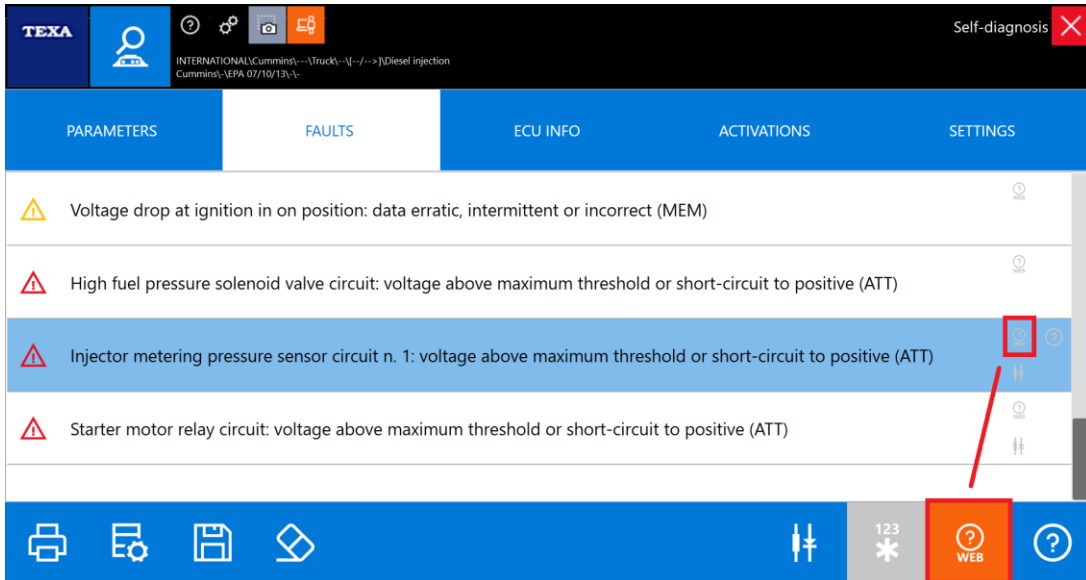
- Low level of refrigerant gas.

Symptoms:

- Low values for high and low pressure.
- A large amount of bubbles can be seen from the inspection window.
- The air emitted is only slightly cool.

2. Troubleshooting

This function is present on the FAULTS page and available every time that the troubleshooting icon is orange as shown below. When clicking on the icon the software will automatically look for additional info and procedures related to that specific error (internet is required).

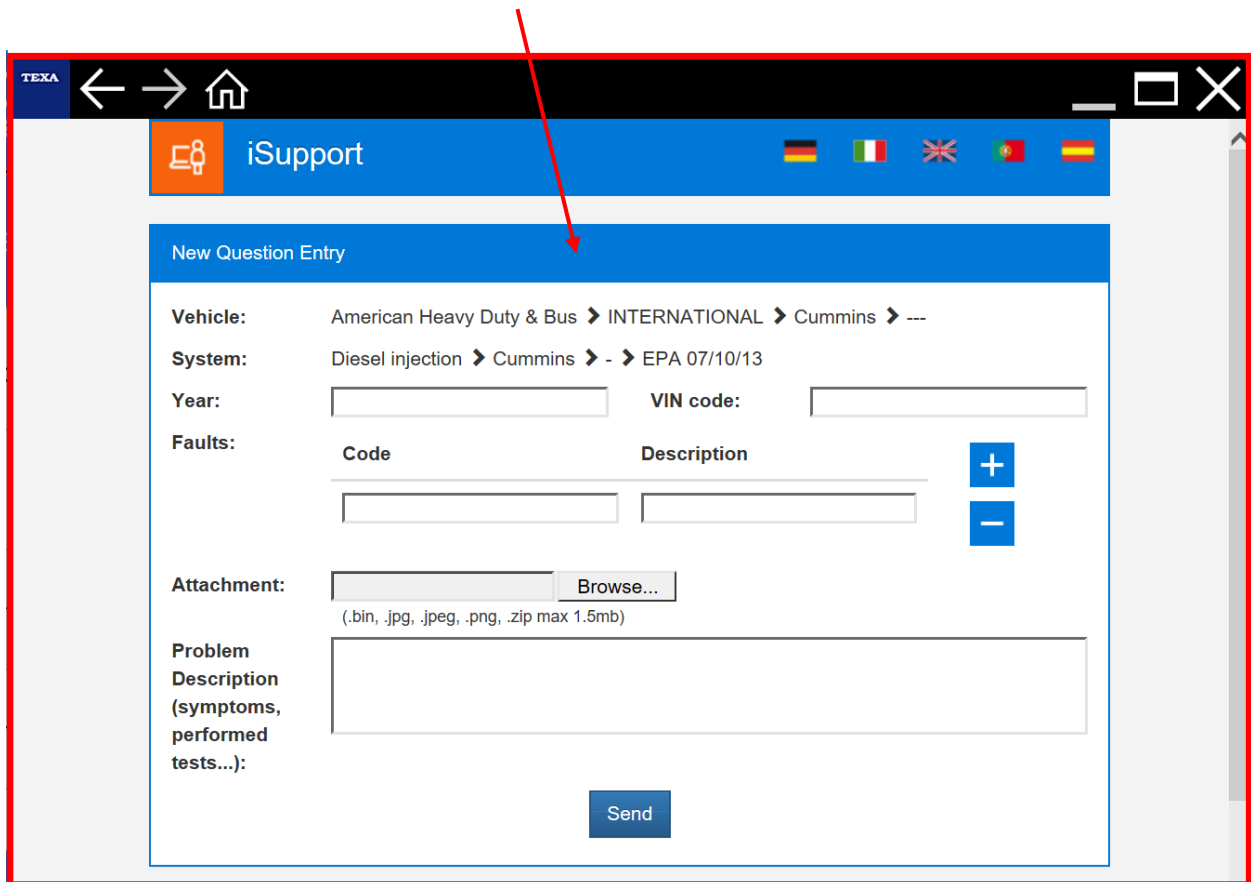
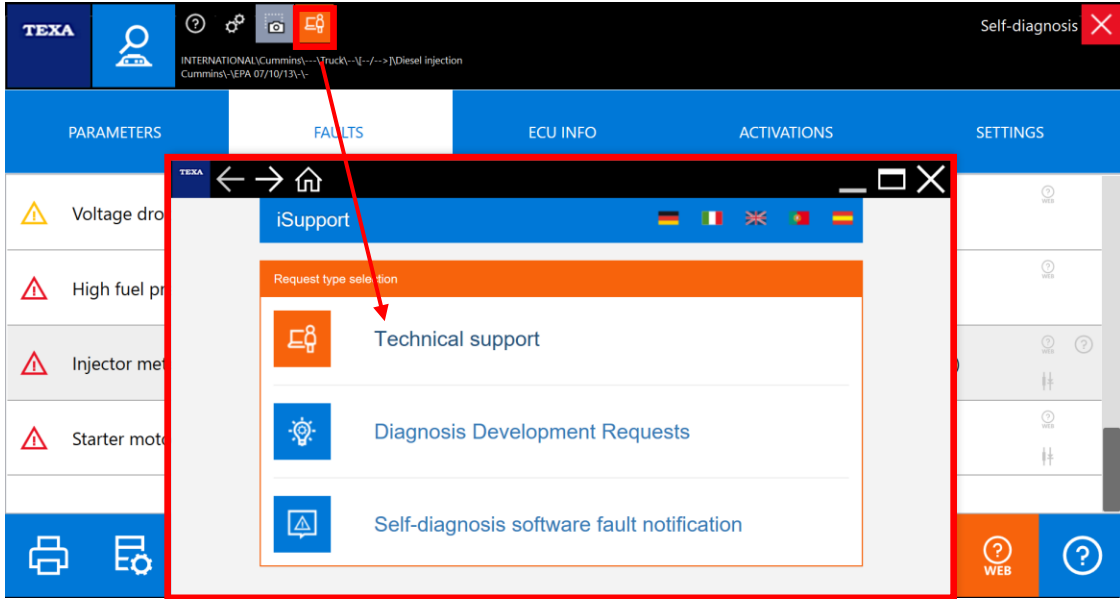


Fault Code: 451 (Cummins engines: ISB/ISD4.5 CM2150 B119)

Diagnostic errors	Fault code: 451 PID: P157 SPN: 157 FMI: 3/3 "Injector metering rail 1 pressure sensor circuit - voltage above normal or short circuit to positive"
Symptoms	Possible reduced engine performance. - The ECM illuminates the amber check engine lamp and/or the Malfunction Indicator Lamp (MIL) immediately when the diagnostic runs and fails. See warning lamps for info.
Causes	- A default value for the fuel rail pressure reading is used - Engine torque may be reduced Injector metering rail 1 pressure sensor circuit - voltage above normal or short circuit to positive; high signal voltage detected at the fuel rail pressure sensor circuit.
Solutions	- To validate the repair, perform a key cycle, start the engine and let it idle for 1 minute - The ECM will turn off the amber check engine lamp and/or Malfunction Indicator Lamp (MIL) immediately after the diagnostic runs and passes - The "Error memory clearing" command in the diagnostic tool can be used to clear active and inactive faults, as well as turn off the Malfunction Indicator Lamp (MIL) for On-Board Diagnostics (OBD) applications

3.iSupport

This function is present and available during diagnosis to send tickets to TEXA engineers.



After sending the request to TEXA you can expect a reply within 24hrs. A notification is displayed on the left side of the software, as shown below.

